



Ministerie van Sociale Zaken en
Werkgelegenheid

Dear sir or madam,

First, we like to say that the contact person also may be the truck driver himself. But I can also be another person from another company, However in both cases must, under the regulations, the service provider designate a contact person and ensure that he or she is available. He will be approached if this is not the case. Furthermore, the regulations state that the contact person serves as the point of contact for the service provider and must be present in the Member State where the posted worker performs work. So when posting to the Netherlands, the contact person must be available in the Netherlands. The contact person must also be available to answer questions regarding the transnational service provision and must be authorized to send and receive documents in the context of that service provision. In view of this, the contact person can be the truck driver himself or a person from another (Dutch) company, taking into account the above rules.

As we said a contact person is the point of contact for the employer abroad or self-employed person in the Netherlands and they must therefore be present in the Netherlands to answer questions about the posting from the Inspectorate SZW.

A contact person must also be authorised to send and receive documents about the posting. Only natural persons can be a contact person. A posted worker can function as a contact person, provided they are available throughout the service period in the Netherlands to answer questions from the Inspectorate SZW. An administrative office cannot be a contact person, but a person working in an administrative office can.

<https://english.postedworkers.nl/faq/frequently-asked-questions/wageu/what-administrative-obligations-are-involved-in-the-wagweu>

At this moment there is a problem (regarding the address of a contact person) in the notification portal and are working on a technical solution. We kindly ask you to postpone your notification, until the solution is implemented. We will inform you when the solution is there (through www.postedworkers.nl).

Please be aware that, in order to give stakeholders some time to become familiar with the duty to notify, no fines will be imposed until the 1st of September 2020 if a party has not fulfilled its duty to notify.

Kind regards,

Public Information Service
Ministry of Social Affairs and Employment

Information about the processing of personal data

As a public authority, the Ministry of Social Affairs and Employment (SZW) has the legal obligation to be available for questions and comments. In this context, the ministry processes and shares personal data you provide, in order to answer your question and to contact you. Correspondence is retained for 7 years (based on the Archives Act).
